

## **28.0 NATIONAL VEHICLE SERVICE**

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## **28.0 NATIONAL VEHICLE SERVICE**

### **28.1 DESCRIPTION**

The National Vehicle Services (NVS) is incorporated in the state of Illinois with the sole purpose of assisting law enforcement, vehicle finance, insurance, rental car companies, and the public in protecting vehicle assets. The NVS's service assistance is in response to current volatile economic market conditions in the United States that breed an increase in vehicle theft, vehicle fraud, and theft by deception.

### **28.2 TRANSACTION**

Each NAQ query generated also generates a query to the NVS. Refer to section 27, National Insurance Crime Bureau Transactions, for a detailed description of the NAQ message key.

### **28.3 RESPONSE TRANSACTIONS**

#### **28.3.1 LIEN RECORDS**

Locator Technologies, LLC obtains this information directly from lending institutions (Banks, OEMs, Credit Unions, etc) having a financial security interest in a given vehicle. These records may also include Lien information from Canada and Mexico.

Responses contain three data elements:

- VIN
- Date of the insurance information
- Company code – this is a unique three-character identification code assigned to lending institutions

#### **28.3.2 ON-LINE AUCTION RECORDS**

Locator Technologies, LLC obtains this information directly from Internet Companies (E-Bay, Auto Trader, Cars.com, etc) who allow Consumers and Dealers to post vehicles for sale to the Public on their Websites.

Responses contain three data elements:

- VIN
- Date of the record
- Contact number – a unique number assigned by the internet company for interested parties to contact the seller.

### 28.3.3 OCRA - MEXICAN STOLEN VEHICLE RECORDS

OCRA of Mexico (Mexico's version of the NICB) obtains this information from 90% of the Mexico - based Insurance Industry. Vehicles included in this response have been reported by the owner to their respective **INSURANCE COMPANY** – NOT TO LAW ENFORCEMENT.

Responses contain two data elements:

- VIN
- Date vehicle was reported stolen

### 28.2 INFORMATION DISCLAIMER

This information is provided to further official criminal investigations; this data **MUST** be used only for informational and “lead” purposes only.

It is the sole responsibility of the end user to confirm and validate any and all information prior to taking action of any kind.

For additional assistance please contact the National Vehicle Service at 866-687-1102.